

Medical cannabis patient electronic verification system (EVS) guide

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How do I get a medical cannabis card?

You'll apply for a medical cannabis card in the electronic verification system (EVS). The EVS is an online database that holds all of the medical cannabis cards, recommendations, and purchase data for patients and medical providers. You must register in the EVS to get a medical cannabis card.

After you register in the EVS, you'll meet in-person with your medical provider. You can find a list of medical providers at <https://medicalcannabis.utah.gov/patients/locate-a-provider/>.

What do I need when I apply for a card in the electronic verification system (EVS)?

- A UtahID account
- Full name
- The last 4 digits of your social security number
- Date of birth
- Email address
- Address
- Government issued photo identification like a driver's license or passport

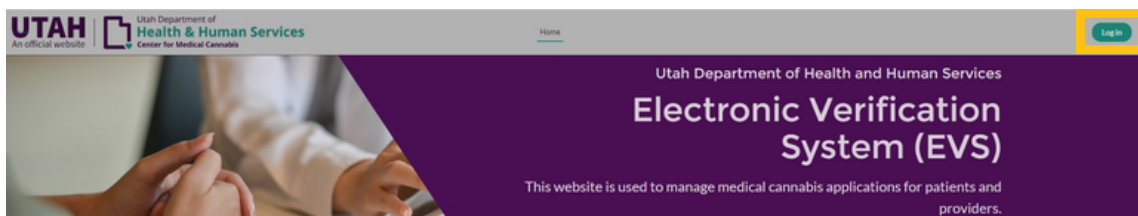
What is a UtahID?

UtahID is a state-wide account that you'll use to verify your identity before you log into the EVS. If you have a UtahID for other programs, use the same one when you apply for a medical cannabis card. You don't need to make a new UtahID just for medical cannabis.

How do I sign up for a UtahID?

Follow these steps to sign up for a UtahID **if you don't already have one.**

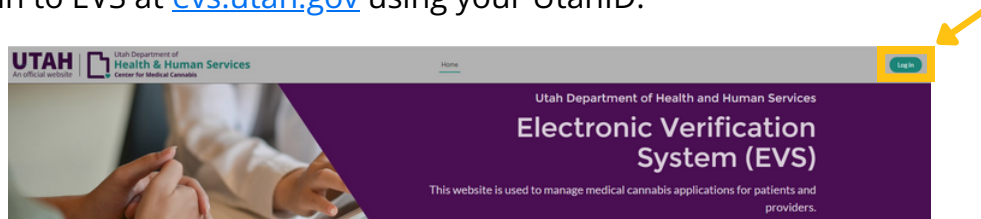
1. Go to evs.utah.gov and click the "Log in" button at the top right.



2. Follow the steps at <https://dts.utah.gov/idhelp/account-creation/> to create your account.

How do I create an account in the electronic verification system (EVS)?

1. Log in to EVS at evs.utah.gov using your UtahID.

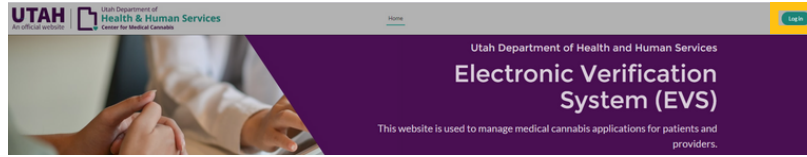


2. You will be taken to a screen with a "Complete your registration" header.
3. Select "Patient" under the "Register as" heading. You can add more cards later. If you are applying for your minor child, select "Patient".
4. Enter all the required details. Required information is marked with a red star. Make sure you enter this information correctly, because you won't be able to change it later.
5. Click the "Submit" button.
6. You'll be redirected to the EVS home screen where you can see your account information.

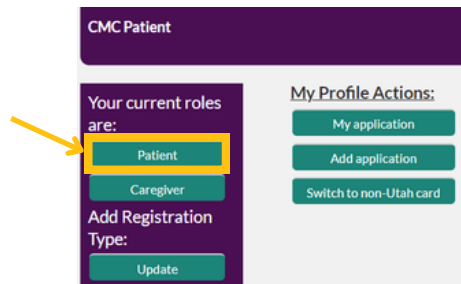
A screenshot of the "Complete Your Registration" form. The form title is "Complete Your Registration" and the subtitle is "Complete Your Registration to the Electronic Verification System Before Applying for the Medical Cannabis Program". The form contains several fields: "Register as" with radio buttons for "Patient", "QMP", "QMP Proxy", "PMP", and "Caregiver"; "First Name" with a text input field containing "CMC"; "Last Name" with a text input field containing "Patient"; "Suffix" with a dropdown menu; "Last 4 Digits of SSN" with a text input field; "Date of Birth" with a date picker; and "Email Address" with a text input field containing "cmcsftesting+pt@gmail.com". A yellow arrow points to the "Patient" radio button, and another yellow arrow points to the "Submit" button at the bottom of the form.

How do I submit a medical cannabis application in the electronic verification system (EVS)?

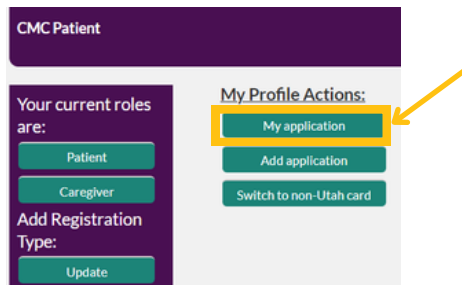
1. Go to evs.utah.gov and click the “Log in” button at the top right.



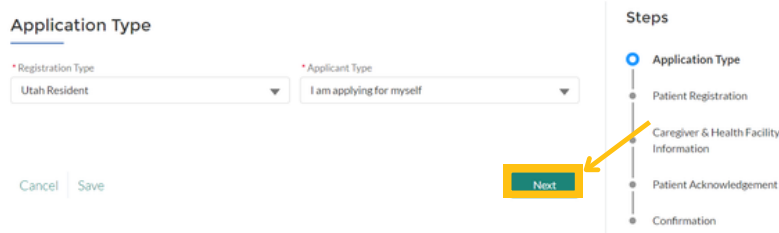
2. You will be taken to the UtahID log in page. Log in with your UtahID.
3. On your electronic verification system (EVS) account page, click the “Patient” button on the left hand side.



4. Click the “Add application” button under the “My profile actions” heading.



5. Choose “Utah resident” from the “Registration type” drop-down menu.
6. Choose “I am applying for myself” from the “Applicant type” drop-down menu if you’re applying for a card for yourself. Click the “Next” button on the right side of the screen.
7. Choose “I’m applying on behalf of my minor child” from the “Applicant type” drop-down menu if you’re applying for a card for your child who is younger than 18 years. Click the “Next” button on the right side of the screen.



- While working on your application, you can click the “Save” link on the left side of the page to save your application and finish it at another time. You can cancel your application completely by clicking the “Cancel link” on the left side of the page.
- Enter your personal details. Required information is marked with a red star. Make sure your name matches exactly what is on your identification. Click the “Next” button on the right side of the screen.

The screenshot shows the 'Patient Registration' form with the 'Patient Information' section. Fields include First Name, Last Name, Suffix, Date of Birth, Gender, Email Address, Phone Number, Address, Apt./Suite#, City, State (pre-filled with Utah), and Zip Code. At the bottom left, there are 'Cancel' and 'Save' buttons. At the bottom right, there are 'Previous' and 'Next' buttons. Yellow arrows point to the 'Cancel' and 'Next' buttons.

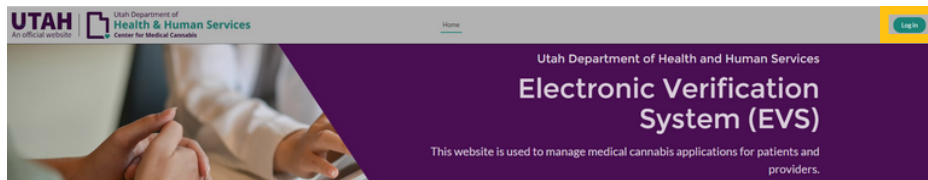
- Read the patient acknowledgement statement and click the “Acknowledge” box.
- Read the medical research statement. If you want to opt out of medical research, click the “Opt out of medical research” box. Then click the the “Submit for certification” button.

The screenshot shows the 'Patient Acknowledgement' form. It contains seven numbered statements regarding the Utah Medical Cannabis Act and patient responsibilities. Below the statements are two checkboxes: 'Acknowledge' (checked) and 'Opt-out of Medical Research'. At the bottom, there are 'Cancel', 'Save', 'Previous', and 'Submit For Certification' buttons. Yellow arrows point to the 'Acknowledge' checkbox and the 'Submit For Certification' button.

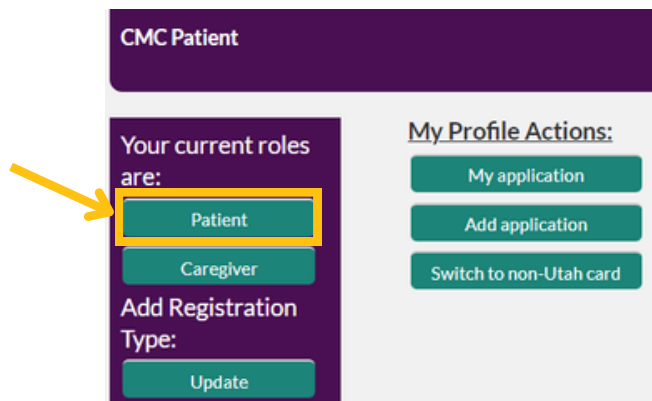
13. You will be redirected to a confirmation screen once you've submitted your application.
14. You'll get an email from us with instructions to pay your medical cannabis card fee after your provider submits your medical cannabis certification in the EVS. You will need to meet with your medical provider in person for a certification.

How do I pay for my medical cannabis card?

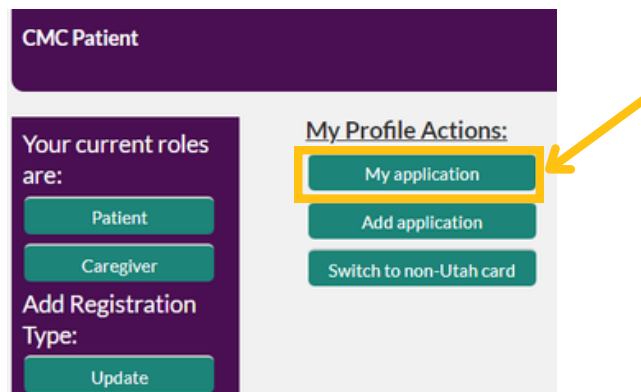
1. Go to evs.utah.gov and click the "Log in" button at the top right.



2. You will be taken to the UtahID log in page. Log in with your UtahID.
3. On your electronic verification system (EVS) account page, click the "Patient" button on the left hand side.



4. Click the "My application" button under the "My profile actions" heading.



- Click on the application you're paying for under "Patient ID". You may see more than 1 application if your kids have medical cannabis cards.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-0000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

- You'll see which applications are ready to be paid for because they'll have an "Awaiting payment" status on the right side of the screen.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-0000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

- Click the "Add payment" button.

My Application Actions

- You will be redirected to a payment screen. Pay your card fee with a credit or debit card.

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Credit Card Payment

Item	Quantity	Item Amount	Total
PAT-24-0000011848	1	\$15.00	\$15.00
Total Amount:			\$15.00

Credit Card Information

Card Number: *

CVV Number: *

Expiration Date: * 01 - January / 2024

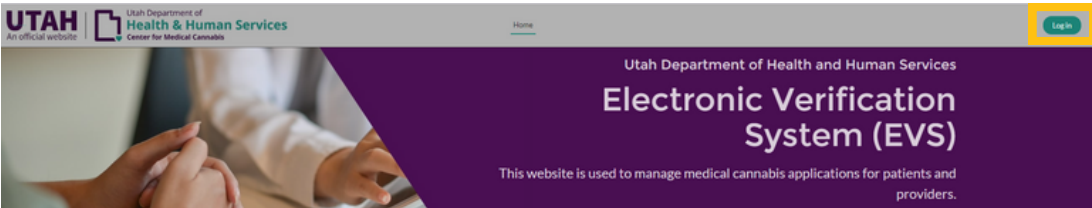
How do I renew my medical cannabis card?

Renewing your card is very similar to applying for your first card. You will use your same UtahID and EVS account.

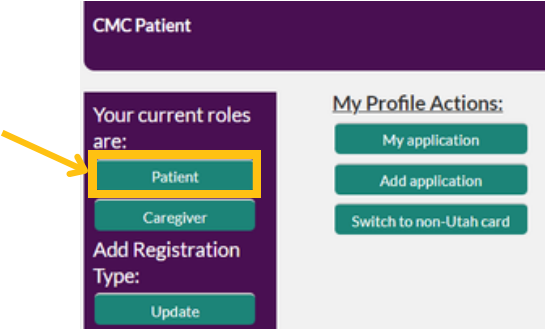
You'll receive an email about renewing your card 30 days before your card expires. You can renew your card before it expires, but you won't get a new card until your current card expires.

Follow these steps to renew your card:

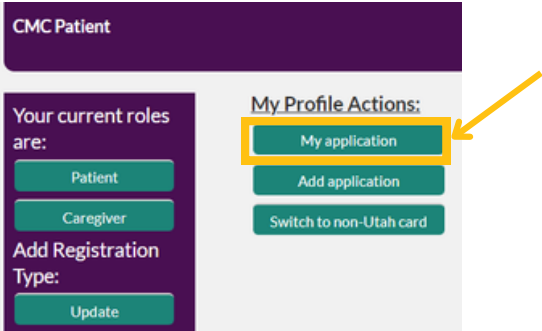
- 1. Go to evs.utah.gov and click the "Log in" button at the top right.



- 2. You will be taken to the UtahID log in page. Log in with your UtahID.
- 3. On your electronic verification system (EVS) account page, click the "Patient" button on the left hand side.



- 4. Click the "My application" button under the "My profile actions" heading.



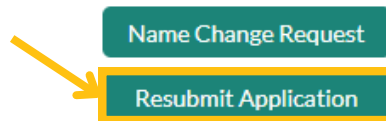
5. Click on the application you need to renew under “Patient ID”. Your application status will change to “Active pending renewal” 30 days before your card expires.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-000000003	CMC	Patient	cmcsfesting+pt@gmail.com	I am applying for myself	1234	Active Pending Renewal

6. Click the "Resubmit application" button on the left hand side.

My Application Actions



7. Check your contact information and make sure it's correct. Update any new information. Click the “Next” button on the right side of the screen.

8. Read the patient acknowledgement statement and click the “Acknowledge” box.

9. Read the medical research statement. If you want to opt out of medical research, click the “Opt out of medical research” box. Then click the the “Submit for certification” button.

10. Click the “Submit for certification” button.

Patient Acknowledgement

1. I understand that the Utah Department of Health and Human Services (DHHS) may revoke the registration of a medical cannabis patient cardholder who fails to maintain compliance with the requirements of the Utah Medical Cannabis Act.

2. I acknowledge that I have received and read the Cannabis Information Document provided by the DHHS.

3. I additionally certify that I have been given actual Notice, and understand that notwithstanding the Utah Medical Cannabis Act (Act):

- o Cannabis is a prohibited Schedule I controlled substance under federal law;
- o Participation in the program is permitted only to the extent provided by the strict requirements of the Utah Medical Cannabis Act; and
- o Any activity not sanctioned by the Act may be a violation of state or federal law and could result in arrest, conviction, or incarceration.

4. Growing, distributing, or possessing cannabis under the Act, unless done through a federally-approved research program, is a violation of federal law.

5. I understand that it is the continuing responsibility of applicants and registrants to read, understand, and apply the requirements contained in all statutes and rules pertaining to the registration for which I am applying, and that failure to do so may result in civil, administrative, or criminal sanctions.

6. I understand that by applying for a medical cannabis card, limited information about me collected by the Utah Department of Health may be used for external medical research. If I wish to withdraw my consent, I understand that I may send an email to medicalcannabis@utah.gov indicating that I withdraw my consent for my information to be used for external research.

7. I certify the above information to be true and complete and no one other than me is submitting this request. I authorize the DHHS to contact me using the telephone number and email address I provided. I understand incomplete applications will not be accepted. Submission of false, misleading or inaccurate information in connection with this application is grounds for revocation of my medical cannabis patient card and other administrative, civil or criminal penalties.

Acknowledge

Opt-out of Medical Research

I understand that by applying for a medical cannabis card, the Utah Department of Health and Human Services may use limited information about me for external medical research. In these rare cases, only very limited data about cardholders would be released and this would never include patient names or patient contact information. To opt-out of medical research, check this box.

Cancel Save Previous **Submit For Certification**

11. Your medical provider must enter a new certification for you after you've resubmitted your application. Contact your medical provider and set up an appointment to renew your medical cannabis certification.

12. You'll get an email from us with instructions to pay your medical cannabis card fee after your provider submits your new medical cannabis certification in the EVS.

How do I manage my medical cannabis card in the Electronic Verification System (EVS)?

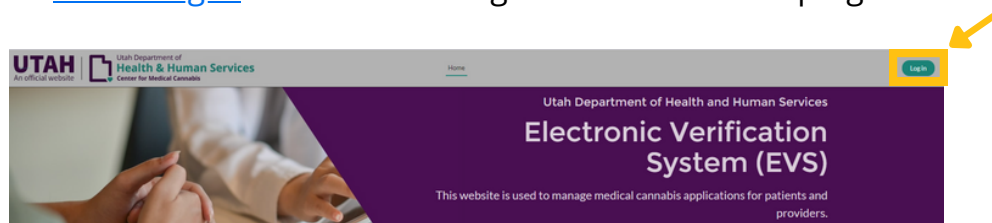
There are a lot of ways that you can manage your medical cannabis card in the electronic verification system (EVS). You can see a copy of your medical cannabis card, keep track of your medical cannabis purchases, update your personal information, and add a caregiver to your account.

How do I see a copy of my medical cannabis card?

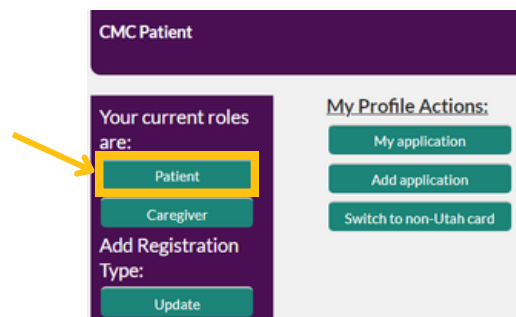
Your medical cannabis card is saved in your electronic verification system (EVS) account. You can download it to a smartphone or tablet or you can print a hard copy of it. We don't mail or email you a copy of your card.

Follow these instructions to see your medical cannabis card in the EVS:

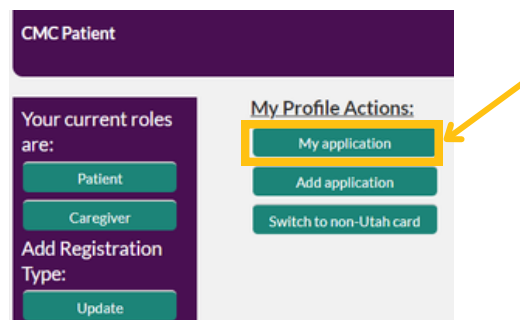
1. Go to evs.utah.gov and click the "Log in" button at the top right.



2. You will be taken to the UtahID log in page. Log in with your UtahID.
3. On your electronic verification system (EVS) account page, click the "Patient" button on the left hand side.



4. Click the "My application" button under the "My profile actions" heading.



5. Click on your application under the "Patient ID" heading. You may see more than 1 application if your kids have medical cannabis cards.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-0000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

6. Click the "Patient medical card" button on the left hand side. Your card will open as a PDF in a new window.

My Application Actions

- Name Change Request
- Add Caregiver
- Cancel Application

Patient Medical Card

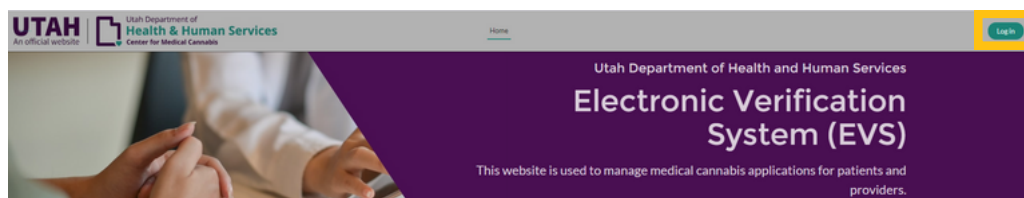
7. Print or save your card to your smartphone or tablet. You must show your card every time you go to a medical cannabis pharmacy.

How do I track my medical cannabis purchases in the electronic verification system (EVS)?

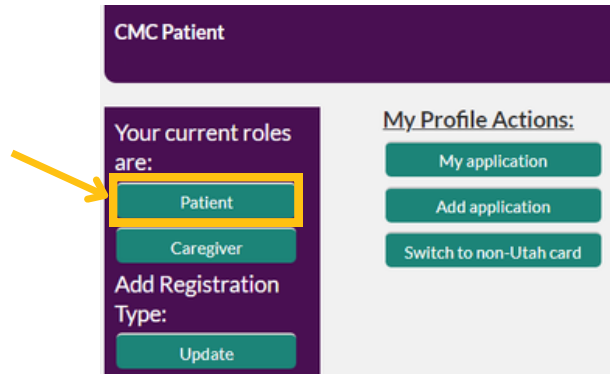
When you get your medical cannabis card, your medical provider or a medical cannabis pharmacist will work with you to figure out how much cannabis you should use each day. This is your monthly purchase limit. You can see your monthly purchase limit in your electronic verification system (EVS) account.

Follow these instructions to check your monthly purchase limit in the EVS:

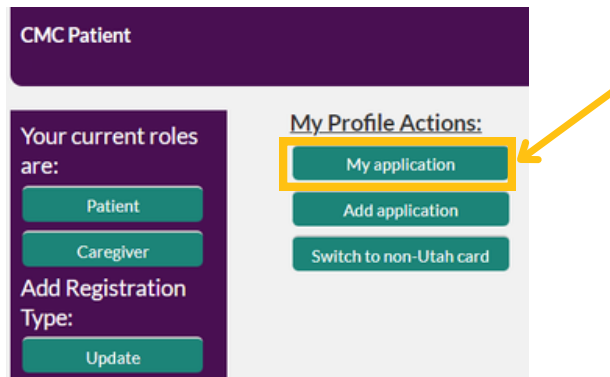
1. Go to evs.utah.gov and click the "Log in" button at the top right.



2. On your electronic verification system (EVS) account page, click the “Patient” button on the left hand side.



3. Click the “My application” button under the “My profile actions” heading.



4. Click on your application under “Patient ID”.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-0000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

5. You can find your total purchase limits and remaining purchase limits under the “Registration information” header on the “Patient details” page.

Patient PAT-24-0000000003 [+ Follow](#)

First Name: CMC Last Name: Patient Status: Renewal Completed

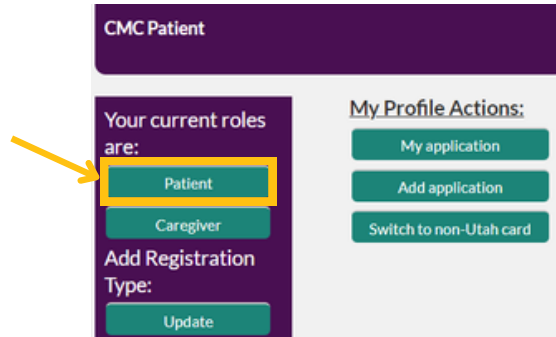
Patient Details | Certifications | Recommendations | Caregivers | Payment Information | Notes | Files | More

Registration Information

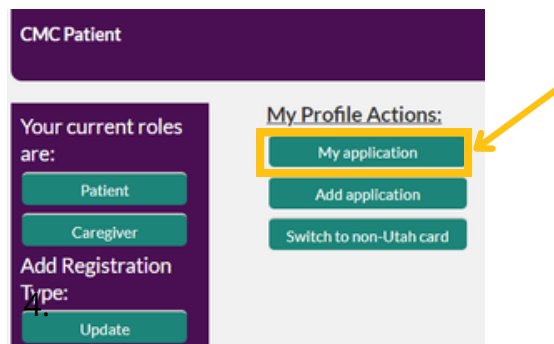
Patient ID	Status
PAT-24-0000000003	Renewal Completed
Effective Date	Expiration Date
6/20/2024	6/10/2026
Total Composite Dosage Quantity	Total Flower Dosage Quantity
10.00000	100.00000
Remaining Composite Dosage Quantity	Remaining Flower Dosage Quantity
10.00000	100.00000

You can also check your past purchases in the EVS:

1. Go to evs.utah.gov and click the “Log in” button at the top right.
2. On your electronic verification system (EVS) account page, click the “Patient” button on the left hand side.



3. Click the “My application” button under the “My profile actions” heading.

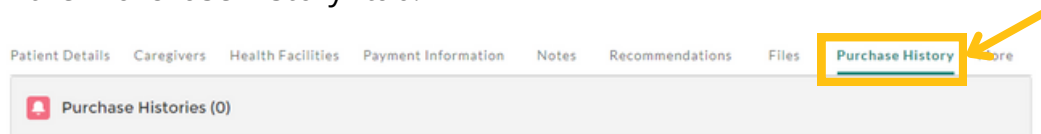


4. Click on your application under “Patient ID”.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-0000000003	CMC	Patient	cmctestest+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

5. Click the “Purchase history” tab.



6. Click on the purchase name to see the details for that specific purchase. This includes the date, product name, and the amount of cannabis that went towards your monthly limit.

Purchase Histories (6+)

Purchase History Name	Total Flower Dosage Purchased	Total Composite Dosage Purcha...	Date of Purchase
000007	5.00000	3.00000	3/4/2024
009707		1.00000	5/14/2024
009708		1.00000	5/16/2024
009709		1.00000	3/7/2024
009710	3.00000		5/17/2024
009711	2.00000		5/13/2024

View All

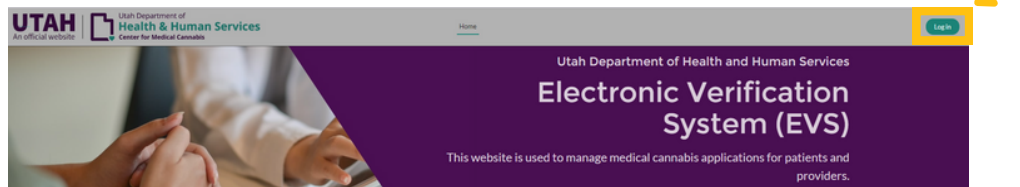
How do I change my personal information?

You can change your name, your identification type, and your address in the electronic verification system (EVS).

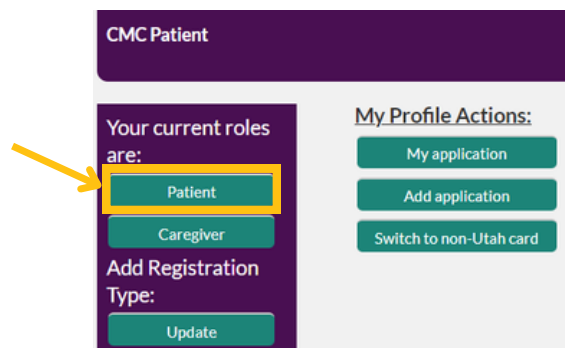
How do I change my name in the electronic verification system (EVS)?

Note: It can take up to 2 business days to process name changes.

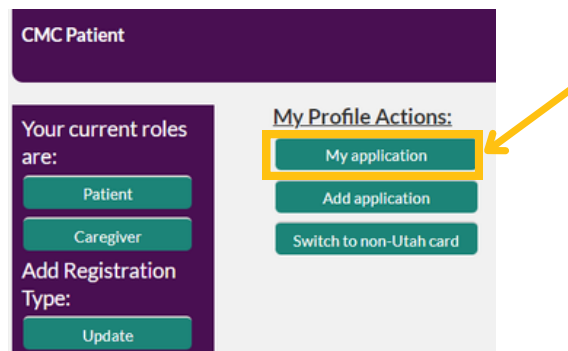
1. Go to evs.utah.gov and click the “Log in” button at the top right.



2. On your electronic verification system (EVS) account page, click the “Patient” button on the left hand side.



3. Click the “My application” button under the “My profile actions” heading.

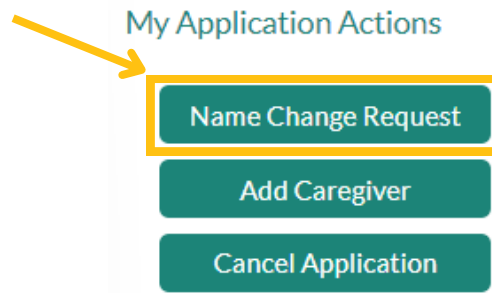


4. Click on your application under “Patient ID”.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

5. Click on the “Name change request” button on the left side of the screen.



6. Enter your changed name as it appears on your legal documents.

7. Click on the “Upload files” button and upload a scanned file of your identification, passport, or a legal document that shows your name change.

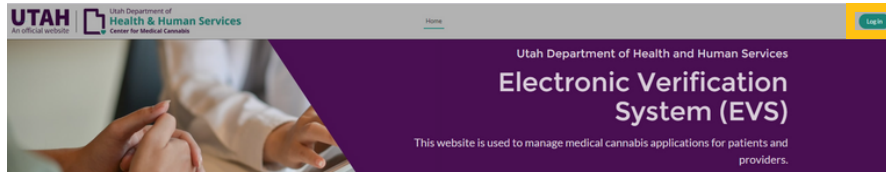
8. Click the “Submit” button on the right hand side.

A screenshot of a form titled "Patient Name Change" with a blue underline. The form contains two input fields: "* New First Name" and "* New Last Name". Below these is a section labeled "Upload a file with evidence of name change" which contains a large white box with a teal "Upload Files" button (with an upload icon) and a small teal information icon. A yellow arrow points to the "Upload Files" button. To the right of the upload box is a teal "Submit" button, also highlighted with a yellow box and a yellow arrow pointing to it.

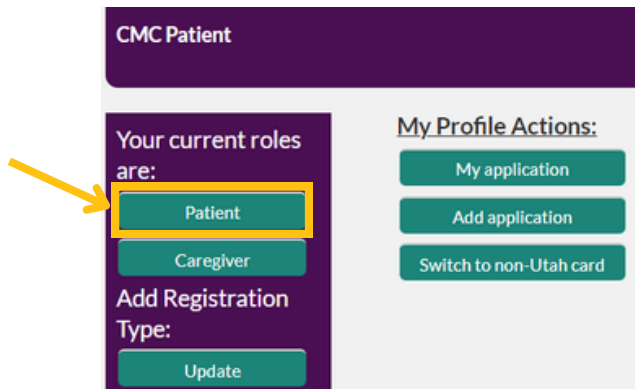
9. You will receive an email from us within 2 business days about your name change.

How do I update my address in the electronic verification system (EVS)?

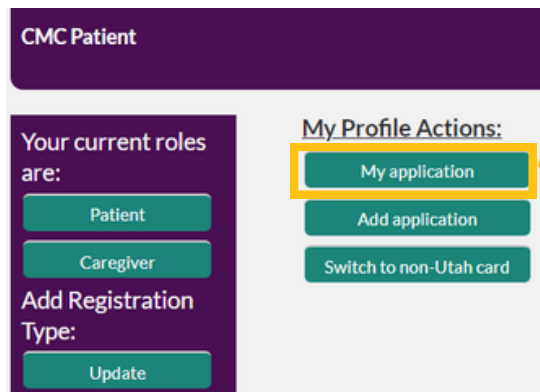
1. Go to evs.utah.gov and click the “Log in” button at the top right.



2. On your electronic verification system (EVS) account page, click the “Patient” button on the left hand side.



3. Click the “My application” button under the “My profile actions” heading.



4. Click on your application under “Patient ID”.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-0000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

5. Scroll down to the “Patient information” section under the “Patient details” tab.

6. Click on the pencil on the right side of the address field to edit your address.

▼ Patient Information

Registration Type Utah Resident	Applicant Type I am applying for myself
First Name CMC	Last Name Patient
Suffix	Last 4 Digits of SSN 1234
Date of Birth 1/1/1985	Gender Other
Phone Number	Email Address cmcsftesting+pt@gmail.com
Address 123 Main Street	Apt./Suite# 1
City Salt Lake City	State Utah
Zip Code 84111	Patient Application Fee \$15.00

7. Type in your new address. Your new address will be highlighted in yellow until you save your application.

8. Click the "Save" button. Your address is now updated.

Phone Number

Email Address
cmcsftesting+pt@gmail.com

Address
123 Main Street

Apt./Suite#
12

City
Salt Lake City

State
Utah

Zip Code
84111

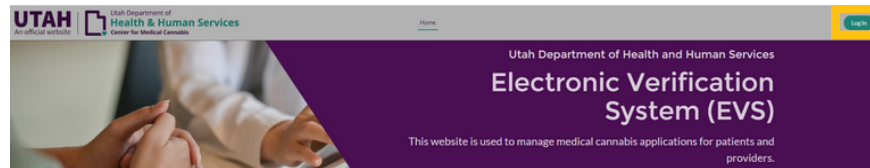
Patient Application Fee
\$15.00

▼ Patient Proof of Identity

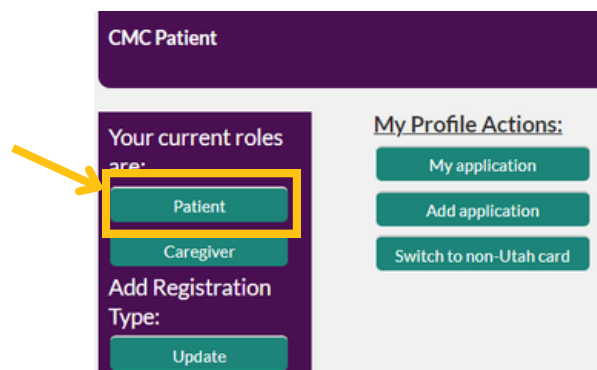
Cancel Save

How do I update my identification in the electronic verification system (EVS)?

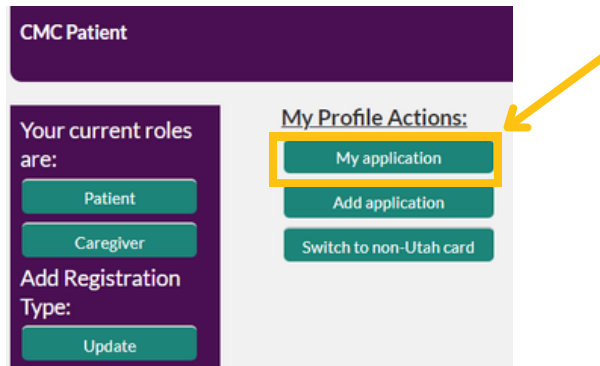
1. Go to evs.utah.gov and click the "Log in" button at the top right.



2. On your electronic verification system (EVS) account page, click the "Patient" button on the left hand side.



3. Click the “My application” button under the “My profile actions” heading.



4. Click on your application under “Patient ID”.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

5. Scroll down to the “Patient proof of identity” section under the “Patient details” tab.

6. Click on the pencil on the right side of the “Patient proof of identity” field to update your identification type, the identification number, the date your identification was issued, or when it expires.

▼ Patient Proof of Identity

ID Type	US Driver's License	State of ID	Texas
ID Number	111111111		
ID Issue Date	4/3/2024	ID Expiration Date	11/30/2028

7. Your updated identification information will be highlighted in yellow until you save your application.

8. Click the “Save” button. Your identification information is now updated.

▼ Patient Proof of Identity

ID Type	US Driver's License	State of ID	Utah
ID Number	111111111		
ID Issue Date	4/3/2024	ID Expiration Date	11/30/2028

> Guardian Information

▼ Guardian Proof of Identity

Cancel **Save**

How do I manage medical cannabis caregivers on my account?

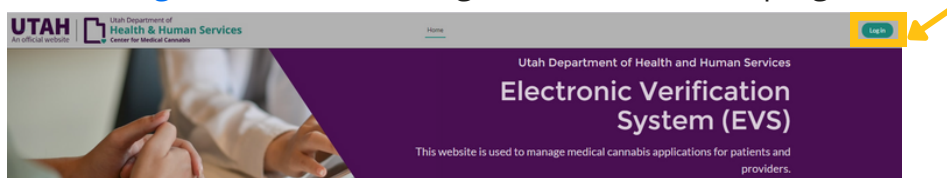
You can add and remove any medical cannabis caregivers in your electronic verification system (EVS) account. You can see all your caregivers by clicking on the “Caregiver” tab in your patient application.

What is a medical cannabis caregiver?

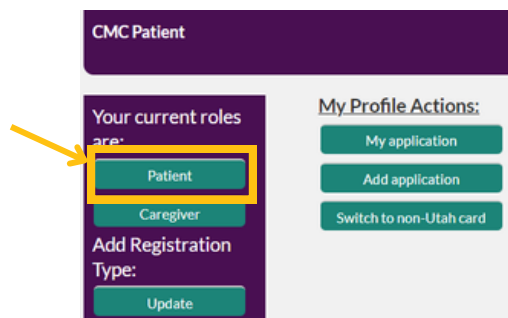
A medical cannabis caregiver is someone who you authorize to buy medical cannabis from medical cannabis pharmacies for you. You can add a medical cannabis caregiver to your account at any time.

How do I add a medical cannabis caregiver to my electronic verification system (EVS) account?

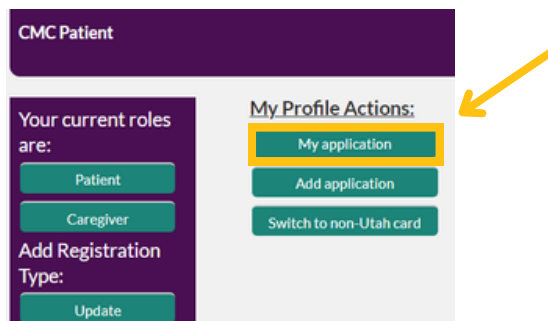
1. Go to evs.utah.gov and click the “Log in” button at the top right.



2. On your electronic verification system (EVS) account page, click the “Patient” button on the left hand side.



3. Click the “My application” button under the “My profile actions” heading.



4. Click on your application under “Patient ID”.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-0000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

5. Click the “Add caregiver” button under the “My Application Actions” heading on the left hand side

My Application Actions

- Name Change Request
- Resubmit Application
- Add Caregiver
- Cancel Application

6. Enter the caregiver’s first name, last name, email address, and date of birth. Double check with your caregiver that this information is correct before you submit it. If the information isn’t correct, the caregiver won’t be linked to your account and can’t buy medical cannabis for you.

7. Click the “Submit” button.

Add Caregiver

A caregiver is not required. Please enter a caregiver if you need a family member or friend to purchase product on your behalf at a pharmacy. This will require a separate application and fee, and a fingerprint background check.

* First Name

* Last Name

* Email

* Confirmation Email

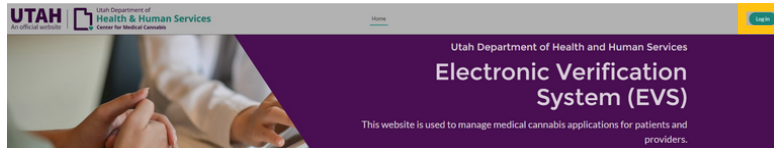
* Date Of Birth

Submit

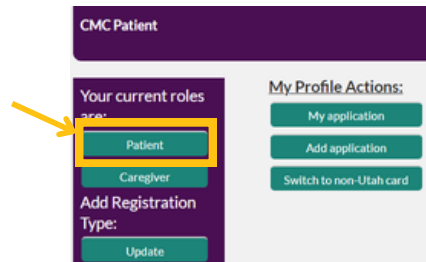
8. Your caregiver will get an email from us with instructions to set up their own EVS account and get a medical cannabis caregiver card.

How do I remove a medical cannabis caregiver from my electronic verification system (EVS) account?

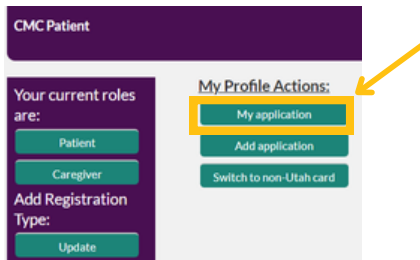
1. Go to evs.utah.gov and click the “Log in” button at the top right



2. On your electronic verification system (EVS) account page, click the “Patient” button on the left hand side.



3. Click the “My application” button under the “My profile actions” heading.

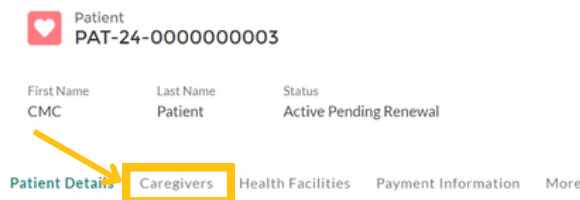


4. Click on your application under “Patient ID”.

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

5. Click on the “Caregivers” tab.



6. Under the “Active” heading, uncheck the box next to the caregiver’s name. This will remove them as your caregiver.

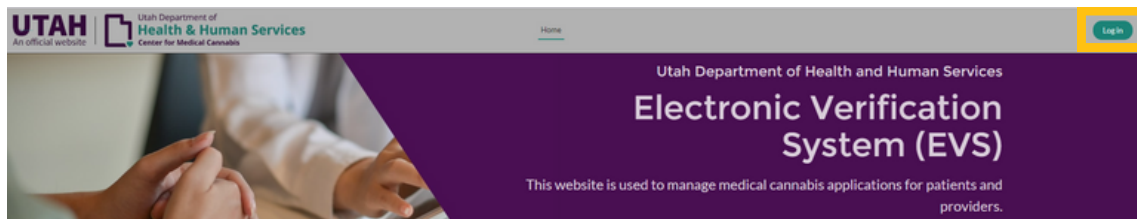
Patient Details **Caregivers** Health Facilities Payment Information Notes Recommendations

First Name	Last Name	Email	Date of Birth	Active
Captain	Hook	22amandatest22+ch@gmail.com	1951-03-15	<input checked="" type="checkbox"/>

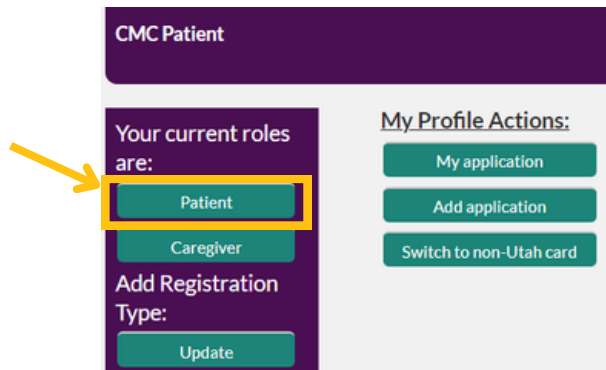
How do I cancel my medical cannabis card?

You can cancel your medical cannabis card at any time in the electronic verification system (EVS). You can't legally buy, possess or use medical cannabis after your card is canceled.

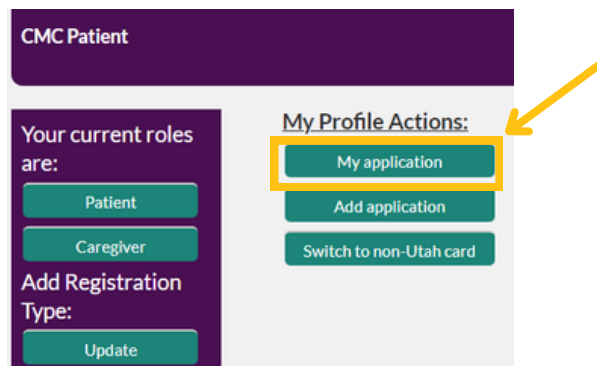
1. Go to evs.utah.gov and click the "Log in" button at the top right.



2. On your electronic verification system (EVS) account page, click the "Patient" button on the left hand side.



3. Click the "My application" button under the "My profile actions" heading.

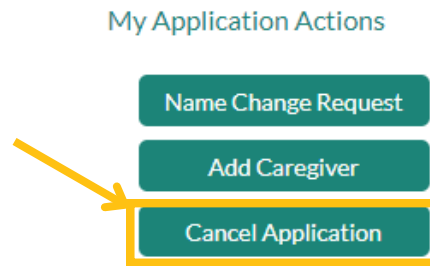


4. Click on your application under "Patient ID".

My Patient Applications

Patient Id	First Name	Last Name	Email	Applicant Type	Last 4 Digits SSN	Status
PAT-24-000000003	CMC	Patient	cmcsftesting+pt@gmail.com	I am applying for myself	1234	Awaiting Payment

5. Click on the "Cancel application" button on the left side of the screen.



6. Check the box to confirm you'd like to cancel your card.

7. Click the "Submit" button on the right hand side.



8. You will get an email from us that confirms your card is canceled and you can't legally buy, possess or use medical cannabis.